



## NOTICE OF CHANGE IN BACKFLOW PROCEDURE

Dear Water Customer or BPAT,

As part of the City of Friendswood Cross Connection Control Program, the City has partnered with SC Tracking Solutions, LLC (SCTS) to provide an online catalog and tracking tool for annual water service Backflow Prevention Assembly Inspection reports for commercial businesses, residential properties and educational facilities. This new web-based format and local ordinance will simplify current processes and help ensure that inspections are performed in accordance with local ordinances and Texas Commission on Environmental Quality (TCEQ) regulations [30 TAC 290.44 (h) (4)].

Letters have been issued to water customers regarding their device(s). The letter will include a Catalog Number that has been issued to the address. This number will be used by a registered BPAT to enter the testing results on the SCTS web-based tool and can also be used in case you would like to track inspection results online. To view this information, please visit [www.sctrackingsolutions.com](http://www.sctrackingsolutions.com) and use the “Public Access” area of the webpage.

If you are a water customer and you received a letter that your device is overdue for annual inspection, but you feel you may qualify for an exemption, please call or email us at the phone number or email provided below.

For BPAT registration, please visit [www.sctrackingsolutions.com](http://www.sctrackingsolutions.com).

The City of Friendswood appreciates your help in protecting the quality of our city’s drinking water by having your Backflow Prevention Assembly inspected and tested. We believe that these changes will not only assist in bringing our community into compliance with local, state, and federal laws, but will also reduce paper waste by up to 90% and will provide an easy way for customers to review testing results.

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